

Key Components of Services' Safety and Response Program



the Crosstex Energy Emergency for Gas Pipelines

Crosstex Energy Services invests substantial human and financial resources in efforts to ensure the integrity of our systems, the safety of our employees and of the general public. We feel the best emergency response system begins with prevention and continuous monitoring. However, in the event of an emergency, we implement well-defined and tested response plans.

What does Crosstex do in response to a Pipeline emergency?

We first determine necessary steps to protect life and property, and we call 911. Our immediate next step is to isolate the affected section of pipe, shut off the flow of gas, and allow the remaining gas, which is lighter than air, to dissipate. Concurrently, we assemble a team of experts from various areas of our company to address the emergency. Our main concern is the safety of the community and the response team. Once all safety issues are addressed, we begin assessing any property damage resulting from the incident. Further, we preserve the integrity of the site and work closely with local, state, and federal agencies to determine the cause of the incident and appropriate remedial measures.

What does Crosstex's emergency response plans cover?

The plans outline the steps to be taken in the event of a fire, rupture, major leak, or serious incident occurring at or near one of our facilities. The plans are developed to prepare our employees and local emergency response personnel to handle emergency situations involving our facilities and to protect the public. The plans outline the roles and responsibilities of company, contractor, and local response personnel. Communication and cooperation with local organizations are key components of the emergency response plans, and the feedback from these interactions is used in the development and revision of these plans.

How does Crosstex's safety record compare to others in the natural gas pipeline business?

Crosstex tracks each incident and has historically performed better than the industry average, i.e. our incident rate is substantially lower than our peers.

Emergency Response for Public Officials

Crosstex Energy Crisis Response Program: Working With Your Community

Crosstex Energy Services is committed to running a safe, reliable pipeline system. The National Transportation Safety Board has established that pipelines are the safest form of en-

ergy transportation, and incidents are rare. However, as part of our comprehensive safety program, we work closely with the communities along our pipelines to educate our neighbors about pipelines and pipeline safety. Our means of communication include public awareness meetings, Call-Before-You-Dig programs, and clear and visible pipeline markers.

We also have developed comprehensive emergency response plans for use in the event of a fire, rupture, major leak, or other serious incident occurring at or near one of our facilities. The plans are designed to prepare our employees and local emergency response personnel to handle emergency situations involving our facilities and protect the public. Cooperation from local organizations is a key component of these plans, and traditionally we have received excellent cooperation from these organizations.

[If you are a public official and would like more information, please contact](#) the Crosstex Energy office nearest you. (See listing of offices below.)

For Emergency Responders

Crosstex Energy Crisis Response Program: Working With You

Crosstex Energy Services is committed to running a safe, reliable pipeline system. As part of the commitment, we work closely with emergency response personnel to develop well defined response plans in the event of a fire, rupture, major leak, or other serious incident occurring at or near one of our facilities. The response plans are designed to prepare our employees and local emergency response personnel to handle emergency situations involving our facilities and protect the public.

In the event of a suspected natural gas emergency:

Evacuate the area and restrict entry to trained emergency response personnel and designated Crosstex employees.

- **Establish isolation zones that are based upon measurements from combustible gas indicator instruments. Please remember that gas odor or lack of gas odor is not a sufficient way to establish safe zones.**
- **Avoid creating sparks. Potential ignition sources for natural gas include electrical motors, firearms, static electricity, non-explosion-proof flashlights or tools, and any open flame or spark. Do not light a match, start an engine, use a telephone, switch lights on or off, or do anything that may create a spark.**
- **Immediately make the operator aware of the situation. Check the posted right of way or station signs to find out what company operates the pipeline and how to contact the operator.**
- **Let the escaping gas burn if it is on fire. Attempting to extinguish a natural gas fire may result in a secondary explosion. If necessary, provide cooling for nearby buildings, equipment or structures that are exposed and may be threatened by the fire.**

- Let Crosstex personnel operate the valves to cut off the fuel supply. Do not operate the valves yourself.
- Avoid forced ventilation of structures and excavations. Forced ventilation can actually increase the possibility of a flammable atmosphere.

Crosstex's [field locations hold meetings with emergency responders on a regular basis to educate them on our operations. If you are interested in finding out more about this program or in attending a meeting, please contact](#) the Crosstex Energy office nearest you. (See listing of offices below.)

Alabama, Mississippi, Louisiana, Oklahoma-24 hr. phone number- Gas Control and Emergencies- 1-318-445-4568

Texas, New Mexico- 24 hr. phone number- Gas Control and Emergencies- 1-866-394-9839

Corpus Christi, Texas- 361-299-4000

Clarks, Louisiana-318-649-2979

Conroe, Texas- 936-231-2211

Denton, Texas- 940-483-1535

Gibson, Louisiana-985-575-8311

Gordo, Alabama- 205-364-8405

Jonesville, Texas- 903-687-3367

Lafayette, Louisiana- 337-354-1722

McAlester, Oklahoma-918-420-5550

Natchitoches, Louisiana-318-357-8050

Ozona, Texas-325-392-5653

Pearl Mississippi-601-664-1888

Pineville, Louisiana-318-445-8225

Plaquemine, Louisiana-225-687-2171

Saginaw, Texas-817-529-1089

Victoria, Texas-361-573-3283